

MEETING MINUTES

Project Name: IPRS	Doc. Version No: 1.0	Status: Final
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Meeting Name: IPRS Core Team Meeting
Facilitator: Eric Johnson, DMH
Scribe: Sara Parks
Date: 01/24/2007
Time: 10:30 – 11:30 a.m.
Location: Hargrove, Conference Room D

IPRS Core Team Attendees:

x Rick Kretschmer
 x Sarah Harris
 x Cheryl McQueen
 x Sara Parks
 Gary Imes
 Joyce Sims
 x Rick Debell
 x Carlisa Stallings
 x Thelma Hayter
 x Eric Johnson

Others:

x Tim Sullivan
 x Jamie Herubin
 x Sandy Flores
 x Mike Frost
 Myran Harris
 x Chris Ferell
 x Deborah LeBlanc
 X Debra Haraway

Attendees:

x Alamance-Caswell	x Onslow-Carteret
x Albemarle	x OPC
x Catawba	x Pathways
x Centerpoint	x Pitt
Crossroads	x Roanoke-Chowan
x Cumberland	x Rockingham
x Durham	x Sand hills Center
x Eastpointe	x SE Center
x Edgecombe-Nash	x SE Regional
x Five – County MHA	Smoky Mountain
x Foothills	x Tideland
x Guilford	Wake
x Johnston	x Western Highlands
x Mecklenburg	Wilson-Greene
x Neuse	
x New River	

Attendees:

Item No. Topics

1. Roll call
2. Please mute phones or refrain from excess activity to help with communications. Please state your name and which “area program” you are from when you speak. **Also, please do not place IPRS Core Team call on hold because of potential distraction to call discussion.**
3. Upcoming Check-writes (cut-off dates) – February 2, 8, 15, 22
4. Agenda items
 - **Date Change: YP851/852**
 - **Crisis Services Usage**
 - **AO Pop Groups**
 - NPI Beta Test Volunteers Needed
 - Reminder...Send in NPI data
 - IPRS Questions or Concerns
 - MMIS Updates – Tim Sullivan & Chris Ferrell
 - Medicaid Questions or Concerns
5. DMH and/or EDS concluding remarks.
 - a. For **North Carolina Medicaid** claim questions / inquiries, please call EDS Provider Services at 1-800-688-6696 or 1-919-851-8888 and enter the appropriate extension listed below or 0 for the operator.
 - i. Physician phone analyst (i.e. Independent mental Health Providers – 4706
 - ii. Hospital phone analyst (i.e. Enhanced Service Providers / LMEs) - 4704
6. Roll Call Updates

Next Meeting: January 31, 2007

For assistance with IPRS claims, adjustments, R2Web, accessing application, etc.
Call the IPRS Help Desk – 1-800-688-6696, ext 53355 or 919-816-4355
, M-F, 8 a.m.-4:30 p.m., excluding holidays.

IPRS Question and Answer email address – iprs.qanda@ncmail.net

ADMINISTRATION NOTES (10:30 a.m. AREA PROGRAMS CONFERENCE CALL)	
Item No.	Topics
1.	Roll Call
2.	Please mute phones or refrain from excess activity to help with communications. Please state your name and which "area program" you are from when you speak. Also, please do not place IPRS Core Team call on hold because of potential distraction to call discussion.
3.	Upcoming Check-writes (cut-off dates) – February 2, 8 , 15, 22 – Reminder checkwrite cutoff date is Thursday
4.	<p><u>Agenda items</u></p> <ul style="list-style-type: none"> • NPI Beta Test Volunteers Needed – Current Beta Testers are Alamance Caswell, Eastpointe, Guilford, Johnston, Neuse, Rockingham, and Western Highlands. If you are interested please send an email to Q & A. Testing will begin near the beginning of March and we'll accept 100-200 claims per test cycle. Claims will go through the whole process in order to produce the 835 in return. • Q: Kim (Neuse) – What do I need to send to Q & A if we're divested? • A: Send an email stating you're divested along with your 4 digit zip code. • Q: Beth (Pathways) – What billing provider number do you use if you're divested? • A: Use your legacy number. When claims come in we'll map to the legacy number using a combination of methods. Either a "1 to 1 match", we'll look at the zip code submitted for the billing provider, or we could also look at the attending provider number. • Date Change: YP851/852 – Psychiatric hierarchy changed from 25 to 5. This has been updated on the website and affects the CEP target pop. The effective date is now 7/1/06. • Crisis Services Usage – Spencer wants to know if anyone is having any issues submitting claims. • C: Beth (Pathways) – We have just completed our contract and will be using this soon. • C: Kelly (Durham) – Same for Durham. • AO Pop Groups – We received a question regarding funds not paying and we're doing an investigation. Some of you have been putting clients in the AO pop group and then the next day assigning them to the correct pop group. We would ask that you assign them to the correct pop group from the beginning. The AO pop group was created so that providers would be paid when a client is not Medicaid or IPRS eligible. • Reminder...Send in NPI data – Also send your NPI billing provider number to IPRS Q & A. Forward to Medicaid as well. • Residential Provider Numbers – There are some issues with residential providers getting endorsed and enrolled. We are going to hold off on the edit for restricting of LMEs from billing for contract providers. LMEs can bill for endorsed but not yet enrolled providers. A memo will be coming shortly on specific billing procedures. • Q: Beth (Pathways) – Did they mention retro auth? • A: No • IPRS Questions or Concerns Q: Agnes (Cumberland) – With regards to YP851/852 we have rates that are assigned to individual physicians. What number should we use when submitting the claim for billing? A: Send in the claims with your 34049# not with your physician group number. When you requested the rate setup, you should have used your attending provider number.

5.	<p>Q: (Tideland) – Can physician assistant bill for these services? A: Only the physician. Q: Beth (Pathways) – Any answer on my question regarding V-codes? A: The Division has discussed this thoroughly and these codes will not be added to the grid, or the benefit package. Q: Tom (Western Highland) – Any decision if the system will automatically route claims to IPRS for MPWNN Medicaid clients? A: This is on the agenda for the meeting on Monday. Q: Terry (Eastpointe) – How do we decipher the pop group of concurrency errors on the eligibility matrix? A: Cheryl will research, please password protect your examples. Q: Terry (Eastpointe) – Does the 286 denial code have anything to do with age? A: Call Provider Services so we can take a look into it. Q: Terry (Eastpointe) – What is required in block 19? A: CDSA referral number, if required, will need to go in block 19. There is a DMA memo to change the age, but it is being clarified for the age and procedure codes. Clinical Policy team at DMA is also researching this issue. Q: Beth (Pathways) – I have providers with outstanding claims so are you saying the edit will not be lifted in January as we were originally told? A: We are not sure at this time. Q: Faith (Mecklenburg) – For LME's who direct bill, should the RA come back with their 34049# or the attending provider number? A: Send a copy of claims to IPRS Q & A. Q: Faith (Mecklenburg) – What is the requirement for psychosocial rehab? A: It is the 18th birthday for IPRS and the 21st birthday for Medicaid. Q: Is there a way for it to route to IPRS? A: If the client is Medicaid eligible, but under 21 it will deny and there is no way for it to get to IPRS to pay. The consumer has to be "IPRS only" in order to pay. Chris Ferrell will let us know who to contact regarding EPSDT. Q: If we have a PO Box number is it okay to send that as the 4 digit zip code extension? A: Yes, it's okay for the mailing address but we'll still need your 4 digit zip code extension for your physical address. Q: Clay (Alamance Caswell) – Any LME's accepting Value Options authorization when a consumer loses Medicaid eligibility? No response received. Q: Would it be permissible to recoup dollars back from provider if client lost Medicaid? A: Yes.</p> <ul style="list-style-type: none"> • MMIS Updates – • Medicaid Questions or Concerns <p>Q: Terry (Eastpointe) – For a "286 denial code" what authorization number is it referring to? A: Carolina Access where they have a PCP, the referral number from their card needs to be on the claim. Q: Victoria (Tideland) – Has the age limit been finalized? A: Tim should have a better idea next week. Q: Naomi (Guilford) – Who is the point of contact at DMA for HC Policy 2 (methadone documentation)? I sent something to Q & A and have not received a response. A: Carol's replacement has not been identified. We will forward once we know the name.</p> <p>DMH and/or EDS Concluding Remarks:</p>
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6.	<ul style="list-style-type: none">• For North Carolina Medicaid claim questions / inquires please call EDS Provider Services at 1-800-688-6696 or 1-919-851-8888 and enter the appropriate extension listed below or 0 for the operator.<ul style="list-style-type: none">○ Physician phone analyst (i.e. Independent Mental Health Providers)-4706○ Hospital phone analyst (i.e. Enhanced Service Providers / LMEs) - 4707 <p>Roll Call Updates</p>
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